



General Information

GENERAL

Prices indicated will be in effect from the date on the cover and are subject to change without notice.

If, under any law now or hereafter passed, the seller is required to pay a tax on sales or an excise tax, the amount of these taxes will be added to the invoice value. We shall not be responsible for any loss or damage resulting from delay in filling orders caused by fire, flood, strikes, differences with workmen, government regulations, accidents, transportation delays, shortages of materials, or other causes beyond our control. **Should raw material prices rise substantially, it may become necessary to add a surcharge by material type at the time of shipment.**

Orders are processed in order of receipt, but lead times will vary in relation to production specifications. Errors or omissions in published prices are subject to correction.

PAYMENTS

Accounts are net cash 30 days, or 1% for cash if paid within 15 days following the date of invoice. Accounts unpaid at expiration of 60 days from the date of invoice will be subject to a late payment charge of 1 1/2% per month of the total balance. Also accounts unpaid after 60 days will be subject to C.O.D. shipments. Accounts unpaid after 90 days will be placed for collection. All collection charges, attorney fees, and court costs will be added to the amount due. An NSF (insufficient fund) check fee in the amount of \$30.00 will be added to the account.

MINIMUM ORDER CHARGES

Orders with a net value of less than \$50.00 will be invoiced at \$50.00

PACKAGING

A charge of \$50.00 net will be made when we are requested to itemize and special package in accordance with such schedules.

A charge of \$25.00 net will be made when we are requested to make changes on itemized jobs after the orders have been processed.

A charge of \$15.00 net for crating certain products will be added to invoices at time of shipment.

SHIPMENTS AND FREIGHT CHARGES

All shipments are F.O.B. point of origin. Freight prepaid on shipments having a value of **\$1,500.00 net** or more, route of our selection. Less than **\$1,500.00 net** shipped prepay and add. Shipments by Express, Air Freight or United Parcel Service are F.O.B. Point of Origin, without any freight allowance. Any request for shipments not falling under these guidelines may be subject to a handling charge.

There will be a \$25.00 net charge for furnishing proof of delivery receipt. This charge will be canceled if delivery was not made. Proof of delivery may be obtained by visiting www.hagerco.com and establishing an account with "My Hager."

- There will be a \$25.00 net charge per order for consignee billing.

- Due to size limitations by certain carriers, some orders may require LTL shipment.

NOTE: For next day air shipments, written consent with an authorized signature must be sent via fax or e-mail to Hager Companies before an order will be released for overnight delivery. Next day air requests must be received prior to 1:00 p.m. CDT.

CANCELLATIONS AND MAKE-TO-ORDER ITEMS

Orders for non-stock goods, accepted by us, are non-cancelable except with prior written consent, and then subject to a service charge based on the manufacturing expenses incurred. Under no circumstances will non-stock, make-to-order or discontinued product be accepted for return unless it is due to Hager error.

RETURN GOODS POLICY

No credit will be issued for returned goods unless such return is authorized by our St. Louis office. There will be a minimum 35% handling and restocking charge invoked in connection with the return. Freight terms will be specified on return goods authorization forms. Return goods must be in saleable condition or no credit will be issued and goods will be destroyed. No goods will be accepted for return after 1 year.



1/1/09

800-325-9995

www.hagerco.com



Terms and Conditions

Codes and Illustrations

UNITS OF MEASURE

EACH - Item in a box either with or without screws.

PACK - Items poly bagged (1 or more) per bag.

PAIR - Items (1 or more) pair per box.

SET - Items (1 or more) sets per box.

ILLUSTRATIONS

Pictures shown in this price book are for general product information only and are not meant to be used as templates. Contact Hager Companies Sales and Service for final product identification for installation, or go to www.hagerco.com to download templates or installation instructions.

PACKAGING

The following codes have been established to provide clarification of packaging methods. The basic code letter(s) are shown in parenthesis in the unit column of each page. The letter designation refers to the standard Hager Pack.

Hager Companies reserves the right to change the packaging methods when deemed necessary and to increase or decrease quantities to make full case quantities on a specific item.

B = Boxed

PB = Poly Bag

BLK = Bulk Pack

SET = Set

MINIMUM ANNUAL PURCHASE REQUIREMENT

A minimum annual amount of \$10,000.00 is required to maintain open account status with Hager Companies.